# How does Cyber Crucible help me manage cybersecurity vendors and outcomes?

**Short answer:** Cyber Crucible handles automated prevention at the endpoint, which frees you to select and hold accountable your own monitoring or response provider—rather than being locked into a bundled, hard-to-evaluate service tied to a single EDR or XDR vendor.

## The Hidden Problem With Bundled Security Services

Many organizations pay significant sums for a hosted security operations center that comes attached to a particular endpoint detection or extended detection and response product. The trouble is that this arrangement often leaves the customer with little insight into how attentive or effective that monitoring service actually is. You may not know how closely your environment is being watched, how quickly issues are escalated, or whether you're a priority account for that provider. Because the monitoring is tied to the underlying technology, there's little room to negotiate, measure, or replace the service if it falls short.

## Separating Prevention From Monitoring Restores Control

Cyber Crucible focuses on the prevention layer of endpoint protection, stopping ransomware, data theft, and identity theft attempts automatically. Because prevention is handled independently, organizations are no longer forced into a single package deal for detection and response. Instead, you gain the freedom to choose whichever managed detection and response (MDR) or managed security services (MSSP) partner fits your needs, whether that means your own internal staff, a specialized MSSP, or another MDR provider entirely.

## Why Choice Matters

This separation gives you the ability to define your own service level agreements, measure the quality and responsiveness of the team monitoring your environment, and hold that provider accountable through a real contractual relationship. Instead of hoping a bundled vendor is giving you adequate attention, you can evaluate and enforce performance standards on your own terms. Ultimately, Cyber Crucible's approach is about giving organizations genuine control—control against attackers, and equally important, control over the vendor relationships and contracts that support their security program.

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