

How to Manage Payments and Subscriptions

Partners can manage payments and subscriptions by visiting our [Dashboard](#) and clicking the Payment Management tab in the Partner Portal. This will take you to the Payment Management page where you will be able to see user payment methods in partner groups that you are an Admin of.

Partners

Deal Registration

Sales Notifications

Purchase Agent Licenses

Demo Videos

Payment Management

Operations

Threat Hunting

Administration

Agent Licenses

Manage Payment Methods

Generate Activity Report

Logout

cybercrucible

Payment Management

S

User	Payment Type	Company	Last 4 Numbers of Payment Method
(1) test@gmail.com			
test@gmail.com	ACH Credit Transfer	TEST BANK	****b010
test@gmail.com	Card	Visa	****4242

cybercrucible

Payment Management

S

Manage payments and subscriptions in the Stripe Customer Portal

User	Payment Type	Company	Last 4 Numbers of Payment Method
(1) test@gmail.com			
test@gmail.com	ACH Credit Transfer	TEST BANK	****b010
test@gmail.com	Card	Visa	****4242

In order to manage your subscriptions and payment methods, click the Stripe icon above the grid. Clicking this icon will redirect you to the Stripe Customer Portal in a new tab with your current user prefilled on the login form. Clicking Send will send a link to the email address entered, which will log you into the Stripe Customer Portal where you will be able to manage your account.

You will need to have an existing Stripe customer account (created through Cyber Crucible) to be able to access the Customer Portal, which happens when purchasing licenses. Note that for Deals, the Stripe customer account is associated with the Deal Owner, and also the Prospect Email for referral deals where Cyber Crucible will bill the customer.

After clicking the link sent to your email address, you will be redirected to this page where you are able to:

- View and manage your current subscriptions
- Make payments
- Add payment methods and set the default payment method for your account
- Edit your customer account information
- View the invoice history for your account and pay for open invoices

75988995.png?width=680

For ease of access, you can also click the **Manage Payment Methods** tab that will open the Stripe Customer Portal in a new tab.



- Partners +
- Operations +
- Threat Hunting +
- Administration +
- Agent Licenses
- Manage Payment Methods
- Generate Activity Report
- Logout

Revision #3

Created 2026-05-18 20:29:08 UTC by Dennis Underwood

Updated 2026-07-20 19:14:48 UTC by Dennis Underwood