

How do I hide or remove an agent?

It is important to understand that removing an agent would also delete all of the data collected via that agent. That information may be useful someday for a future investigation.

Instead, hiding the agent from view, notifications, or alerts is probably the desired action.

There are two ways to do this.

Bulk Update Agents

The first method is easiest if there are multiple agents that need to be hidden from the web app.

First, select the agents you desire to be hidden, from the Agents page.

Normally, users will use filters based on installation status, machine name, or IP address first.

Second, select the “Bulk Set Agent Default Visibility” icon.

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A modal will appear where you can select whether the selected agents' default visibility will be hidden or visible. Then, click the “Update Selected Agents” button.

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The default setting for security notifications is to send offline agent alerts for hidden agents. See more about security notifications [here](#).

Update a Single Agent

On the Agents page, locate the Dashboard Visibility Column and toggle the Visible slider for the desired agent to change the visibility.

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