

If I hide an agent, will I still get alerts & notifications?

Created by Dennis Underwood, last modified by Mark Weideman on Sep 28, 2023

The default setting for notifications is to send offline agent alerts for hidden agents.

We see below the default setting during notification creation:

Create New Security Notification

Group

Select

☒

 Send Offline Agent Alerts for Hidden Agents

☐

 Do Not Send Ransomware Activity Alerts for Silent Responses

☒

 Notify All Group Members

Name for Notification

Optional

Notification type:

☐ Ransomware Activity

☐ Offline Agent

☐ Abnormal Identity Access

Time Interval

Select

Create

Users normally make a separate notification category for hidden agent notifications, for the rare instances where that is desired. We recommend these notifications have different destination email aliases and possibly interval of notification.

If an existing notification requires an update to this field, travel to the Security Notifications page.

Scroll right on the grid until you see the Send Offline Alerts For Hidden Agents column, then toggle the slider as desired.

The change will take effect immediately.

Revision #1

Created 2026-05-18 20:28:36 UTC by Dennis Underwood

Updated 2026-05-18 20:28:36 UTC by Dennis Underwood